



PPS COVID-19 CLAIMS

(March – May 2020)

HISTORIC TIMELINE OF COVID-19



PPS COVID-19 CLAIMS AND STATISTICS

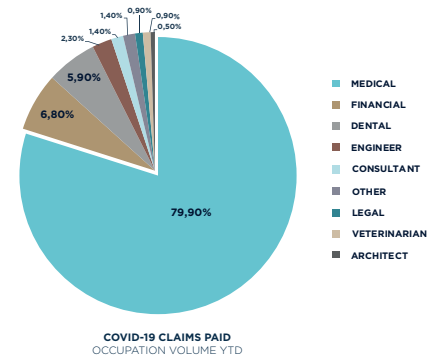
Below are some examples of claims we have received and processed, from March – May 2020.

 **280**
COVID-19 related claims received

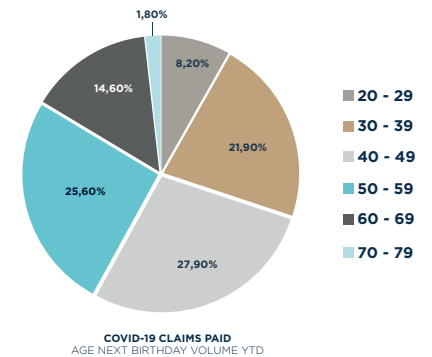
 **R9 655 920**
We have paid almost R10 million in claims

 **7% INTERNATIONAL**
Our members are covered wherever they are in the world – Just over 7% of claims are for members residing overseas

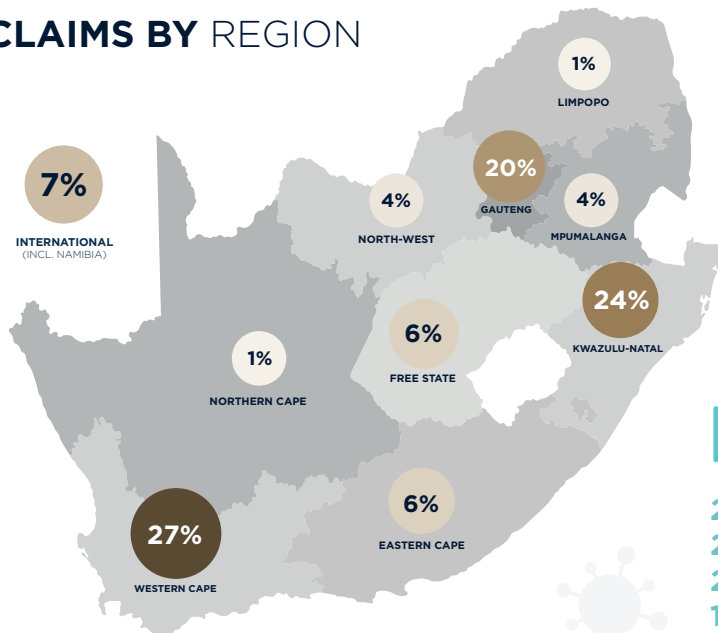
CLAIMS BY PROFESSION



CLAIMS BY AGE GROUPS



CLAIMS BY REGION



CLAIMS BY COVID-19 CLAIMS PROTOCOL

29% COVID-19 POSITIVE
27% GOVERNMENT QUARANTINE
27% MEDICAL QUARANTINE
16% PERSON UNDER INVESTIGATION (PUI)

ACTUAL CLAIM EXAMPLES



ASYMPTOMATIC PERSON

Meet Ian*, a medical doctor in private practice. One of his colleagues developed COVID-19 symptoms (high fever, cough, body aches) and tested positive for the virus. The colleague was placed in isolation for 14 days and monitored by the Department of Health daily. As Ian had been in close contact with a confirmed COVID-19 case, he was advised to self-quarantine, even though he was asymptomatic. He qualified for a claim, to the value of R102 000, for the 14 days he was in quarantine.



PERSON UNDER INVESTIGATION (PUI)

Meet Emma*. Emma arrived back from Europe in March, and experienced flu-like symptoms. She consulted a doctor and was identified as a Person Under Investigation (PUI) given her symptoms and potential exposure due to her recent travel history. Even though Emma tested negative, because she met the criteria of being a PUI, she was instructed to follow NICD guidelines to self-isolate for 14 days. After 14 days, she was tested again and tested negative for COVID-19. She was paid R131 000, for the full period that she was in isolation.

*Not real member's name